

### Career Services Division of Student Affairs

#### **Annual Review of Internship Sites Process Overview**

#### Purpose of the Annual Review using the Internship Site Questionnaire (ISQ)

Per CSU Executive Order 1064 Section IV, E.,

<u>Annual Review:</u> Campus policy shall include a plan for annual review of the internships, both for educational purposes and for safety to the students. This review should take into account information gathered from on-site supervisors, faculty, university staff, and student experience.

#### Step #1: Set-up MegaSign

 Access the SDSU campus Master Service Learning Agreement (SLA) list (<a href="http://bfa.sdsu.edu/financial/procurement/servlearning.aspx">http://bfa.sdsu.edu/financial/procurement/servlearning.aspx</a>) to view your department's SLAs. Sort by Column B, which includes the acronym for the College and Academic Department.



 Follow the "How-To Guide" for Annual Review to see the steps for sending the Annual Review ISQ to multiple sites at once using MegaSign (recommended) or individually to each site.

#### **Step #2: Track Internship Site Responses**

- AdobeSign will file the Annual Review ISQs in the "Out for Signature" or "Signed" sections in your Management section.
- You can import this information into an Excel sheet for tracking. Use your Excel sheet to track responses. It is suggested to track at least these two key items: 1) if sites still want interns and 2) if the site wants to cancel their SLA (more information in step #4).
- AdobeSign allows you to set up ongoing reminders in the Management section.
   Reminders are sent as an email to the site with a link to complete the Annual Review ISQ.

#### Step #3: Follow-up with Sites

- Once a site completes the Annual Review ISQ, review it and follow-up with the site to clarify any questions about their answers and/or anything new since the site's last communication.
- It is recommended to track ongoing communication with sites in the Notes tab in the Management section of AdobeSign.

#### Step #4: Change SLAs (if applicable)

- If a site has a new address (mailing or site), please email Contract and Procurement Management at <a href="mails-style-site">CPM.SLA@mail.sdsu.edu</a> with the name of the site, SLA number, the address to delete and the new address to add.
- If a site has additional locations for intern sites, please email Contract and Procurement Management at <a href="mailto:CPM.SLA@mail.sdsu.edu">CPM.SLA@mail.sdsu.edu</a> to request the Amendment form to add the additional site locations.



### Career Services Division of Student Affairs

#### **Annual Review of Internship Sites Process Overview**

- If a site has changed its name, then the current SLA will need to be cancelled and, if you determine the site meets the educational and risk requirements for sending students to the site, then a new SLA with the new name will need to be completed. Please email Contract and Procurement Management at <a href="CPM.SLA@mail.sdsu.edu">CPM.SLA@mail.sdsu.edu</a> with the old name of the site, SLA number, and that you want to cancel the agreement due to name change. If you wish to continue sending students to the site, then start the SLA process with the new site name (go to <a href="https://goo.gl/7efWir">https://goo.gl/7efWir</a> for process). Also, complete a new ISQ with the site.
- During the Annual Review process, your department and/or the site may decide that the SLA should be cancelled.
  - In the case that the site requests to cancel the SLA, please forward the email you
    receive from the site with the cancelation request to Contract and Procurement
    Management at <a href="mailto:CPM.SLA@mail.sdsu.edu">CPM.SLA@mail.sdsu.edu</a>. Contract and Procurement
    Management will take care of canceling the agreement.
  - In the case that your department requests to cancel the SLA, please send an email asking to cancel the SLA to Contract and Procurement Management at <a href="CPM.SLA@mail.sdsu.edu">CPM.SLA@mail.sdsu.edu</a> with the name of the site, SLA number, reason for canceling the agreement, and the name and email of the point of contact in your department that the site can reach out to if they have questions about the agreement being cancelled. Contract and Procurement Management will take care of canceling the agreement and notifying the site.

If you have any questions about the Annual Review process, please contact Heather LaPerle, Campus Internship Coordinator at hlaperle@mail.sdsu.edu or 619-594-4393

#### **Key Terms**

- 1. [Internship] Site: The physical location where students complete their internships.
- 2. [Internship] Site Supervisor: The internship site contact who provides direct guidance to students who are completing internships via a Department, program or College.
- 3. [San Diego State University] Internship Site Questionnaire (ISQ): The ISQ is an electronic document used to verify that a proposed or existing internship site is qualified (or remains qualified) to serve as a provider of internships for San Diego State University students in regards to risk management.
- 4. [San Diego State University] Service Learning Agreement (SLA): The SLA is an electronic form required to qualify internship sites for use by San Diego State University students. Any time a student is engaged in an off-campus service learning experience (i.e., internship) in conjunction with a course for credit, an SLA is needed in order to protect the student and the university. Colleges and Departments set the process for initiating, reviewing and filing their SLA's with SDSU Contracts and Procurement.

#### Step #1: Create an AdobeSign powered by AdobeSign Account

In order to get an AdobeSign account, contact the ETS Help Desk by sending the required information listed on the ETS website: http://helpdesk.sdsu.edu/echosign.htm

#### Step #2: Login to AdobeSign

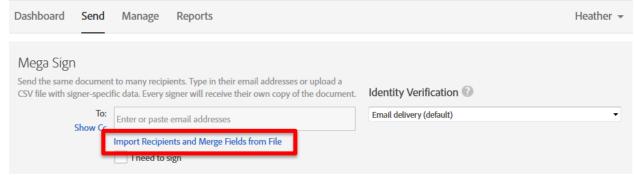
Once you have an account, go to <a href="https://secure.echosign.com/public/login?locale=en\_US">https://secure.echosign.com/public/login?locale=en\_US</a> or <a href="https://goo.gl/oBsN1k">https://goo.gl/oBsN1k</a> and enter in your email and password.

#### Step #3: Get Started Sending Multiple Documents with MegaSign (Recommended)

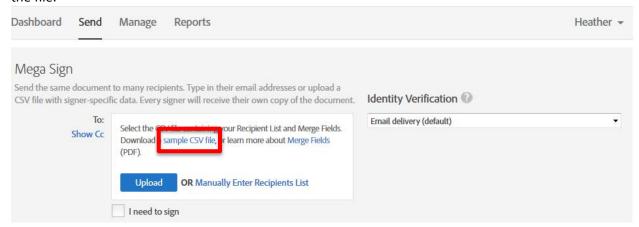
Click on MegaSign to start the process Ш Powered by Get Help Adobe EchoSign SAN DIEGO STATE UNIVERSITY Reports Heather LaPerle 🗸 Home Send Manage Hello, Heather What would you like to do? Search documents, recipients & notes Get a Signature P 0 0 Your Activity for This Month Waiting For Me Agreements Signed Average Time to Sign Get a Document Signed Get a signature in seconds 6,000 75 3,000 9.000 Send from Library 820 Recent Events Select a document ▼ Start You e-signed Marisela LaPlante's Fillable 100% 11,454.52 min. SLA 10.21.14.echoawareform (Yesterday at Additional Functions + 2 completed See All 1:53pm) View Reports... Ed Legaspi's Fillable SLA Create Widget 10.21.14.echoawareform was e-signed by Embed a signable document John Doe (Yesterday at 1:32pm) 830 Only I Sign Latest Alerts " ISQ Test was e-signed by Heather LaPerle Sign anything you've been sent (Oct 22 at 4:24pm) You have no alerts Archive a Document " Test was e-signed by Marisela LaPlante Upload into your account (Oct 22 at 12:28pm) More... Send to many people at once English: US Copyright © 2014 Adobe Systems Incorporated. All rights reserved. Blog | Terms of Use | Privacy Policy | Cookies | Consumer Disclosure | Support | Trust

#### Step #4: Enter Student Emails

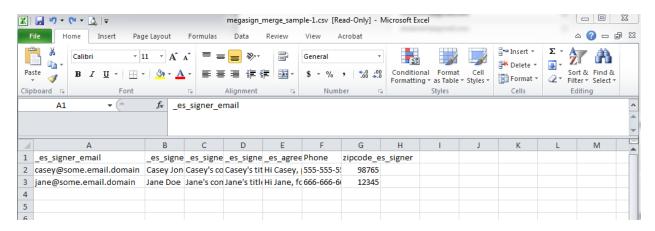
Enter in up to 300 employer emails either by clicking Import Recipients and Merge Fields from File



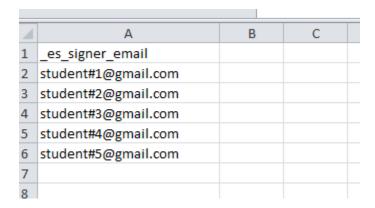
To import the email addresses you must first download the sample CSV file by clicking the link and open the file.



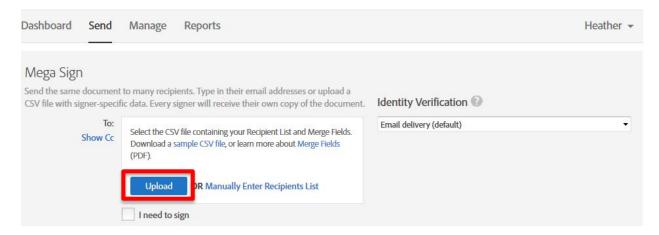
When you open the file you will see multiple columns with sample information in them.



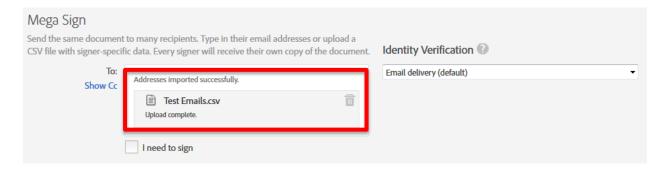
The only column that you are required to fill in is column A-\_es\_signer\_email. You can enter up to 300 emails to be sent in each batch in MegaSign. Once you have entered the emails then save the document.



#### Click Upload to import the list of emails

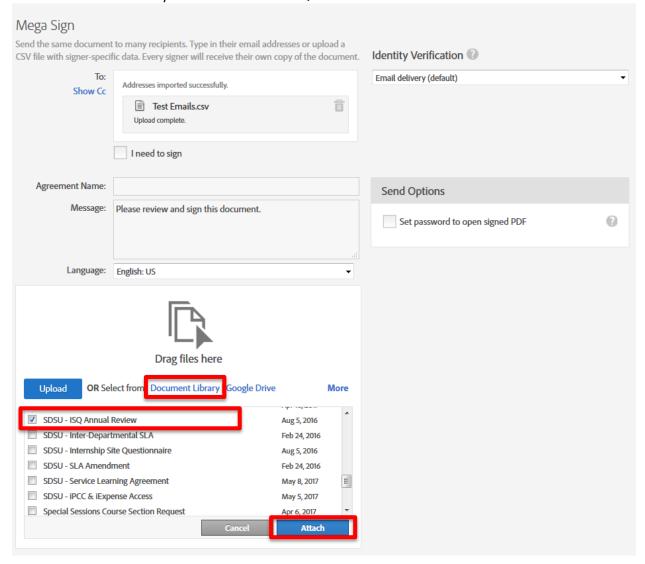


#### When the list has uploaded it will look like this



#### **Step #5: Attach Document**

Click on Document Library to select the SDSU- ISQ Annual Review and then click Attach.



#### Step #6: Enter Agreement Name and Message, Uncheck the Preview Button & Send Document

Enter the Agreement Name and a Message to the employers. Employers will see this message in the email they receive and when they open the document to sign. Here is a sample message:

You are receiving this Internship Site Questionnaire Annual Review because San Diego State University (SDSU) has an active All-Campus Service Learning Agreement on file with your organization; you currently have, or previously had, an SDSU student complete an internship with your organization. This questionnaire allows SDSU to assess the educational experience and potential risk associated with having students complete internships with your organization. This questionnaire is required in order to continue to have SDSU students complete internships with your organization.

Please review and complete SDSU - ISQ Annual Review. Let me know if you have any questions.

Thank you for offering internship opportunities for SDSU students!

Heather LaPerle

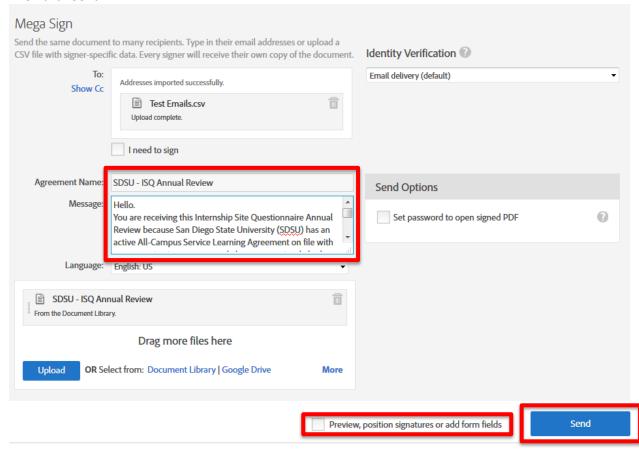
Campus Internship Coordinator SDSU Career Services

hlaperle@mail.sdsu.edu

619-594-3493

Updated 6/1/2017

Uncheck the box next to the Preview, position signitures or add form fields at the bottom of the page. If you do not uncheck this box, you will not be able to send the document and will need to start over. Then click Send.



Career Services



5

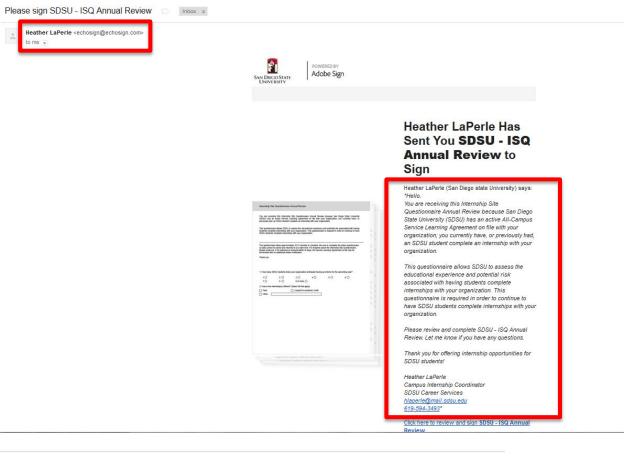
#### Step #7: Confirmation Message

You will get a message that confirms that the document was sent.



#### Step #8: Signature Email

Employers will receive an email asking them to sign the document. Please note that it will show your name, but the email address is from the system not your email. The message that you entered in Step #6 will be in the email.





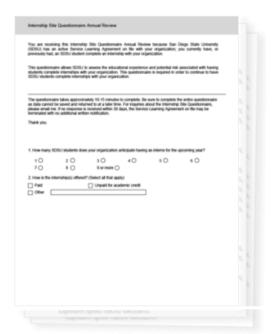
#### Step #9: Approval Confirmation Email and PDF Copy

Once the Employer has completed and signed the ISQ Annual Review then the Employer and Department Internship Contact will receive an email that contains a PDF of the completed and signed ISQ Annual Review.



Updated 6/1/2017





# Adobe Sign has received a signed copy of SDSU - ISQ Annual Review.

To avoid unnecessary email you will not be notified when the additional 5 parties sign, but you can check on the status of signatures for this document at any time. You will be notified when the final signer has signed.

Attached is a final copy of SDSU - ISQ Annual Review.

Copies have been automatically sent to all parties to the agreement.

You can view the document in your Adobe Sign account.

Why use Adobe Sign:

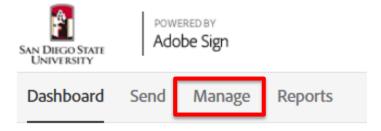
- Exchange, Sign, and File Any Document. In Seconds!
- Set-up Reminders. Instantly Share Copies with Others.
- See All of Your Documents, Anytime, Anywhere.

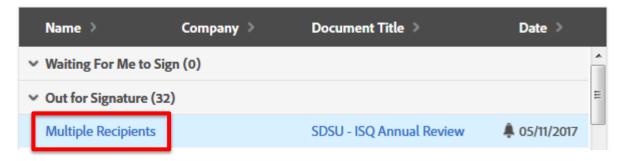
7

Career Services

#### Step #10: Review the Manage Section

Log into your AdobeSign Account and click Manage. Then click on Multiple Recipients to view all of the documents sent through MegaSign.





Step #11: Review Completed Annual Review ISQs

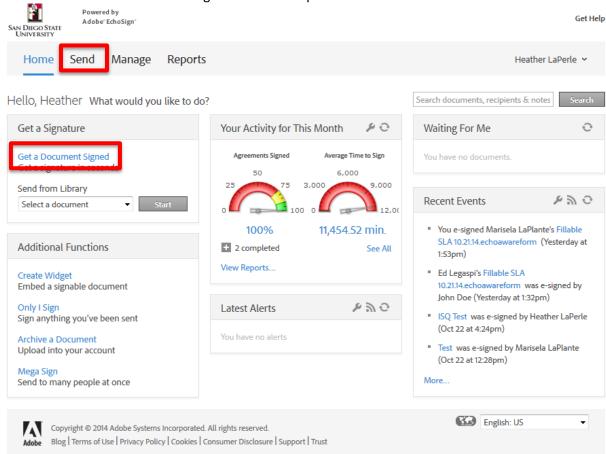
Double click the Annual Review ISQ you want to review in order to get a PDF of the complete document.

Company >	Document Title >	Date >						
→ Waiting For Me to Sign (0)								
	SDSU - ISQ Annual Review	05/11/2017						
	SDSU - ISQ Annual Review	05/11/2017						
	SDSU - ISQ Annual Review	05/11/2017						
	SDSU - ISQ Annual Review	05/11/2017						
	SDSU - ISQ Annual Review	05/11/2017						
	SDSU - ISQ Annual Review	05/11/2017						
		SDSU - ISQ Annual Review						

#### **Directions for How to Send Individual Documents**

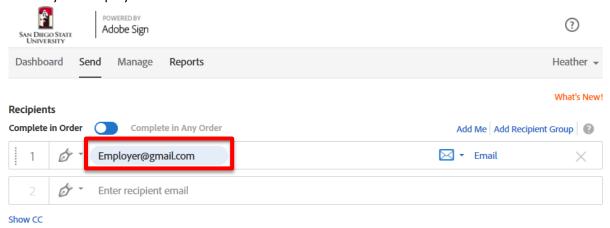
#### Step #1: Get Started Sending an Individual Document

Click on Send or Get a Document Signed to start the process



#### Step #2: Enter Signer

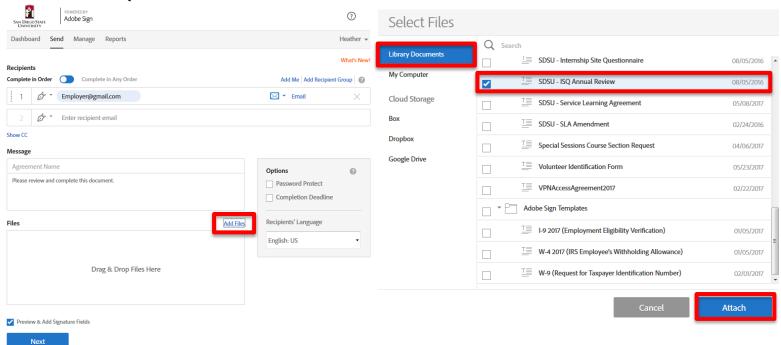
Enter only the Employer email



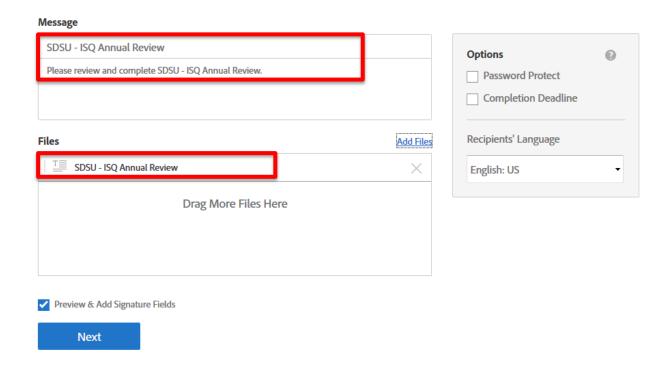


#### **Step #3: Upload the Document**

Click Add Files. The Select Files box will open and click on Library Documents to view and select the **SDSU- ISQ Annual Review** and then click the blue Attach button.



Once you attach the document, you will notice that the name of the document is added to the Message title and message sections.



SAN DIEGO STATE UNIVERSITY Career Services

#### Step #4: Enter Agreement Name & Message, Uncheck the Preview Button & Send Document

Enter the Agreement Name and a Message to the Employer. The Employer will see this message in the email they receive and when they open the document to sign. Here is a sample message:

You are receiving this Internship Site Questionnaire Annual Review because San Diego State University (SDSU) has an active All-Campus Service Learning Agreement on file with your organization; you currently have, or previously had, an SDSU student complete an internship with your organization.

This questionnaire allows SDSU to assess the educational experience and potential risk associated with having students complete internships with your organization. This questionnaire is required in order to continue to have SDSU students complete internships with your organization.

Please review and complete SDSU - ISQ Annual Review. Let me know if you have any questions.

Thank you for offering internship opportunities for SDSU students!

Heather LaPerle

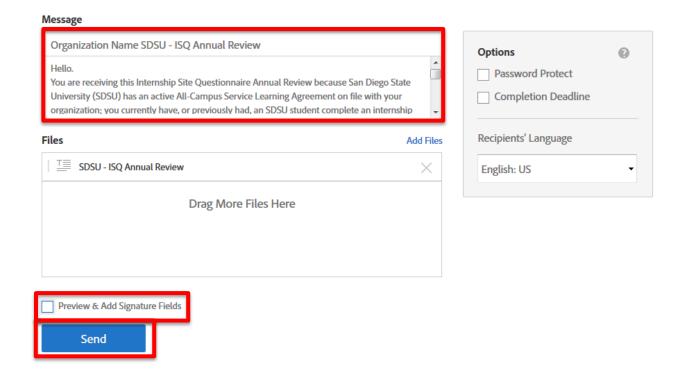
Campus Internship Coordinator

**SDSU Career Services** 

hlaperle@mail.sdsu.edu

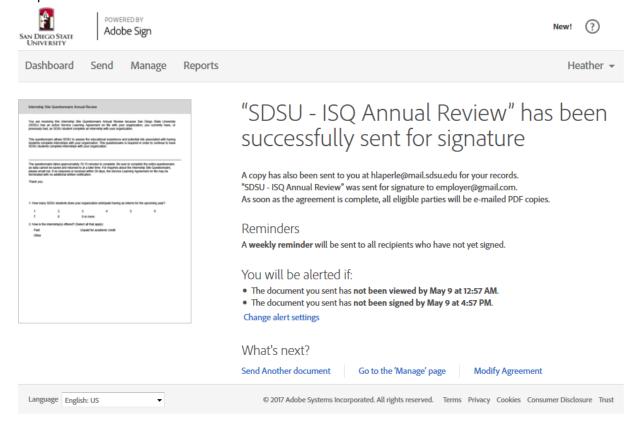
619-594-3493

Uncheck the box next to the Preview, position signitures or add form fields at the bottom of the page. If you do not uncheck this box, you will not be able to send the document and will need to start over. Then click Send.



#### Step #7: Confirmation Message

You will get a message that confirms that the document was sent and that a weekly reminder has been set up.

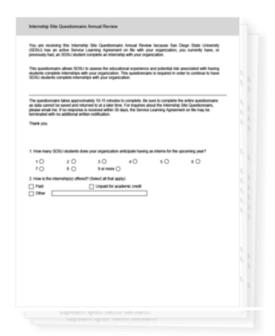


#### Step #8: Approval Confirmation Email and PDF Copy

Once the Employer has completed and signed the ISQ Annual Review then the Employer and Department Internship Contact will receive an email that contains a PDF of the completed and signed ISQ Annual Review.







# Adobe Sign has received a signed copy of SDSU - ISQ Annual Review.

To avoid unnecessary email you will not be notified when the additional 5 parties sign, but you can check on the status of signatures for this document at any time. You will be notified when the final signer has signed.

Attached is a final copy of SDSU - ISQ Annual Review.

Copies have been automatically sent to all parties to the agreement.

You can view the document in your Adobe Sign account.

Why use Adobe Sign:

- Exchange, Sign, and File Any Document. In Seconds!
- Set-up Reminders. Instantly Share Copies with Others.
- See All of Your Documents, Anytime, Anywhere.

#### Internship Site Questionnaire Annual Review

You are receiving this Internship Site Questionnaire Annual Review because San Diego State University (SDSU) has an active Service Learning Agreement on file with your organization; you currently have, or previously had, an SDSU student complete an internship with your organization.

This questionnaire allows SDSU to assess the educational experience and potential risk associated with having students complete internships with your organization. This questionnaire is required in order to continue to have SDSU students complete internships with your organization.

The questionnaire takes approximately 10-15 minutes to complete. Be sure to complete the entire questionnaire as data cannot be saved and returned to at a later time. For inquiries about the Internship Site Questionnaire, please email me. If no response is received within 30 days, the Service Learning Agreement on file may be terminated with no additional written notification.

Thank you.

1.	How man	√ SDSU	students	does v	our ord	anization	anticipa	te havino	as inter	ns for the	e upcoming	vear
		, 0000	Ctaaciito	accc ,	OG! OIS	14: 11 <u>2</u> 4:10: 1	armorpa	to maring	, 40		o apoonining	,

1 2 3 4 5 6 7 8 9 or more

2. How is the internship(s) offered? (Select all that apply)

Paid Unpaid for academic credit

Other

3. Will students be required to do any of the following in completing their internship experience with your organization?

	YES	NO
Purchase materials or services as part of the internship (including a uniform, parking)?		
Provide personal information (including driver's license, social security number)		
Provide sales leads or contact information for business references?		
Serve in a capacity (including consultants) where their services are sold to clients?		
Provide personal work equipment (including phone, laptop, tablet, printer, camera, video camera, etc.)?		
Drive their own vehicle in performing internship duties? (Note: Interns are <u>NOT</u> to use personal vehicles to provide services for Internship sites.)		
Work with children or teens?		
Work with behaviorally challenged populations?		
Work with individuals who have a criminal background or history of violent behavior?		
Work in a facility located in an area that is high in crime?		
Work with hazardous materials?		
Work in a facility where physical, environmental or inherent hazards are known but not addressed in a site orientation/training?		
Work in a facility where parking and facility access are not adequately illuminated?		
Operate heavy machinery?		

Will interns ever work with clients unsupervised?

4. Will interns be expected to do any of the following? (Check all that apply)

Work late nights (9 p.m. or later) Work weekend days

Work weekend evenings Not applicable

5. To your knowledge, does your organization have any of the following on file with SDSU (or any department or division within the University)? (Check all that apply)

Service Learning Agreement (SLA)

Agreement with an Academic Department

Aztec Career Connection Employer Account (SDSU Career Services)

None/I do not know

Other

disabilities a	ınd/or w	ho require s	special ac	ccommodati	ions?					
Yes	No									
7. How man	y hours	per week w	vill interns	be expecte	ed to co	mplete?				
1-4		5-9		10-14		15-19		20 or mor	e	
8. Is the inte	ernship s	site in a loca	ation othe	er than the U	J.S.?					
Yes	No									
9. If Yes, Plea	se review	/ SDSU's inte	ernational ir	nternship requ	uirements	s below.				
SDSU require	s that inte	ernship site s	upervisors	will:						
Provide an ed orientation, sit			-	•		•		cription, a s	ite	
Identify and communicate to the University potential health and safety risks specific to the internship site and/or location/city/country.										
Articulate any societal, political and cultural concerns unique to the location/city/country.										
Communicate new site supe		niversity any o	change in s	status of the s	site super	visor, and w	hen poss	sible, identif	y a	
Work to coord	inate Uni	versity site vi	sits as nee	ded.						
Work with the	Universit	y to complete	e requireme	ents including	the Serv	vice Learning	g Agreem	nent (SLA)		
Provide a gen	eral liabili	ty insurance	certificate	(if requested	by the Ur	niversity).				
Provide the in	tern with	policies and p	procedures	on handling	confident	tial material	and infor	mation.		
Explain safety prevention).	policies/	procedures/ir	njury & illne	ess preventior	n plan (in	cluding park	ing and h	narassment		
Provide additi for-credit inter		ımentation as	s required	by the SDSU	Departm	ent Internsh	nip Conta	ct (required	for all	
Provide the in	tern with	policies and p	procedures	for working v	with the s	ite's clients/	populatio	on.		
Provide the in abuse/neglect		policies and p	procedures	for working a	at the site	e (including r	nandator	ry reporting	on	
Please note the requirements								SU's internsh	nip	

Checking Yes indicates that your organization agrees to all international internship requirements listed

No

above.

Yes

6. If requested, would your organization be able to provide accommodations for students with

#### 10. INTERNSHIP SITE INFORMATION

City: State: Country: Phone Number (xxx-xxx-xxxx): International Phone Number: Fax Number:	
11. Mailing address, if o	lifferent from the address above
Organization Name: InternshipSite Address: City: State: Country: Phone Number (xxx-xxx-xxxx): International Phone Number: Fax Number: Organization Website:	
12. Point of Contact Name: Title: Email Address: Phone Number (xxx-xxx-xxxx):	t for the Organization
International Number: Fax Number:	

13. Is the Point of Contact for the Organization an SDSU Alumni?

Yes, the point of contact is SDSU Alumni

No, the point of contact is not SDSU Alumni
I do not know

14. From what major(s)/department(s) are you interested in recruiting students to fill your position(s)? (Check all that apply)

Accounting Aerospace Engineering Africana Studies

American Indian Studies Anthropology Art

Asian Studies Astronomy Biology - BS

Business Administration Chemical Physics Chemistry

Chicana & Chicano Studies Child Development Civil Engineering

Classics Communication - B.S. Comparative International Studies

Comparative Literature Computer Engineering Computer Science

Construction Engineering Criminal Justice Administration Dance

Economics Electrical Engineering English

Environmental Engineering Environmental Sciences European Studies
Finance Financial Services Food & Nutrition

French Geological Sciences Geography

German Gerontology Health Communication

Health Science- Public History Hospitality & Tourism Management

Humanities Information Systems Interdisciplinary Studies Three Depts.

Journalism Kinesiology Lesbian, Gay, Bisexual, & Transgender Studies

Latin American Studies Linguistics Liberal Studies

Management Mathematics Mechanical Engineering

Marketing Microbiology Modern Jewish Studies

Music Nursing Philosophy

Physical Science Physics Political Science

Psychology Public Administration Real Estate

Recreation Administration Religious Studies Russian & Central European Studies

Rhetoric & Writing Studies Social Work Sociology

Social Science Statistics Speech, Langauge, Hearing Sciences

Spanish Sustainability TV, Film, & New Media

Theater Arts Urban Studies Women's Studies

Other

15. What level of student are you looking to recruit?

Undergraduate Graduate

Both Undergraduate and Graduate

Other

16. Will the Poir Yes		act also serve as Yes and other		ipervisor fo No	or interns?			
17. If Yes and o				· · · · · · · · · · · · · · · · · · ·				
Title: Email Address:								
Phone Number (xxx-xxx-xxxx):								
International Number: Fax Number:								
		mber an SDSU / act is SDSU Alu		the point of	of contact is	s not SDSU /	Alumni	l do not know
19. Site Super Name: Title:								
Email Address	:							
Phone Number (xxx-xxxx):								
International								
Number: Fax Number: _								
21. Will the intern 22. If yes, please			•	-		Yes	No	
At a sing At a pers Virtual	gle site of several s	sites it doing related a dence				experience?	(Check all the	nat apply)
I understand und and correct.	der penalty	of perjury that	the informati	ion provide	ed on this Ir	nternship Sit	e Questionn	aire is true
Yes, I unders	stand							
No, I do not	understan	d						
By Signing and o	date, I veri	fy that I have co	ompleted this	s Internshi <sub>l</sub>	p Site Ques	stionnaire.		