



A Patient's Bill of Rights

As a Student Health Services patient, you have the right to:

- Be treated with respect, consideration and dignity.
- Be given privacy during discussion, examination and treatment.
- Have all communications and records pertaining to your health care treated as confidential.
- Be provided information concerning your diagnosis, treatment and prognosis in language you understand.
- Approve or refuse the release of information regarding your health care.
- Receive reasonable continuity of care and know the names, titles, and credentials of those participating in your health care.
- Participate in decisions involving your care, including the right to choose your medical provider.
- Refuse treatment at any time.
- Be informed of Student Health Services' policies regarding your rights and responsibilities, and availability of services.
- Use Student Health Services' channels to effectively express concerns and suggestions about the clinic.
- Make sure your healthcare wishes are known and considered if for any reason you are unable to speak for yourself.

Patient Responsibilities

As a Student Health Services patient, it is your responsibility to:

- Show respect and courtesy to other patients and staff.
- Arrive on time for appointments and cancel appointments ahead of time if you cannot make them.
- Know the name of your health care provider.
- Participate fully in your health care, providing information needed to assure your proper evaluation and treatment.
- Understand the prescribed treatment, asking questions when needed.
- Give feedback about clinic policies and quality of care.