

HIGHER EDUCATION MOBILE CRISIS TEAMS SYMPOSIUM



LESSONS LEARNED:
WHERE DO WE GO FROM HERE?

July 18-19, 2024



Welcome Message

Dear Attendees,

Welcome to the Higher Education Mobile Crisis Teams Symposium 2024 at San Diego State University! We are delighted to have you join us for this important gathering where professionals, experts, and advocates come together to explore innovative solutions and share best practices in the field of mobile crisis intervention.

Over the next two days, we will delve into critical discussions, insightful presentations, and collaborative spaces focused on enhancing the effectiveness of mobile crisis teams in higher education settings. Our goal is to provide you with valuable knowledge, practical skills, and networking opportunities that will empower you to make a meaningful impact in your communities.

We are honored to host a diverse group of speakers who are leaders in mental health, emergency response, threat management, and community support. Their expertise and experiences will guide our conversations and inspire new approaches to addressing mental health crises in real time, right where they occur.

This symposium is not just a platform for learning but also for connection. We encourage you to engage with your peers, share your experiences, and build relationships that will extend beyond this event. Together, we can forge stronger networks and develop more effective strategies to support those in need.

Thank you for being here and for your commitment to improving crisis response services. We hope you find this symposium enriching, inspiring, and enjoyable.

Warm regards,

Irma Cano Murphy, LCSW and Devin Hallquist, PsyD
Symposium Chairs
Higher Education Mobile Crisis Teams Symposium 2024

Special Thanks to our Sponsors, Partners, and Volunteers

We extend our deepest gratitude to our sponsors, partners, and volunteers whose support and dedication made this event possible. Your contributions are invaluable in advancing the mission of mobile crisis teams in higher education.

San Diego State University Police Department and Counseling & Psychological Services

- For their generous financial support and commitment to mental health initiatives

Partners:

Symposium Planning Committee

- University of Southern California
- University of California, San Diego
- California State University, San Marcos

Dedicated Volunteers:

Counseling & Psychological Services

- Staff and faculty for managing attendee registrations and ensuring a smooth check-in process
- Brooke Silveria, ASW, for her graphic design and media expertise

University Police Community Service Officers

- Wayfinding, shuttle service, parking services

Thursday, July 18

7:30am – 8:30am

Check-in and Continental Breakfast Buffet

8:30am – 9:00am

Welcome Remarks and Introductions –
Grand Ballroom B

- Josh Mays, Associate Vice President of Public Safety & Community Empowerment
- Dr. Michael Juan, Interim Director of Counseling & Psychological Services
- Irma Cano Murphy, LCSW, P-CAST Clinician

9:00am – 11:00am

Keynote Presentation

Title: Lessons Learned from the UNLV Mass Shooting – *Chaffey College and Department of Homeland Security*

Presenters: Maria Martinez, LCSW, PhD and Detective Kenneth Mead, MS

Location: Grand Ballroom B

The presentation will discuss personality disorders and mass violence attacks, the dynamics of the December 2023 mass shooting at the University of Nevada, a multidisciplinary approach to risk management, information sharing in risk management, as well as resources for developing a behavioral intervention team. This presentation will review the timeline of events at UNLV, behavioral indicators, incident response, and post-incident actions. We'll discuss the current state of the investigation and steps UNLV took in the aftermath. Participants will learn the type of mental health/personality disorders pertinent to mass violence attacks, the dynamics of mass violence attacks, as well as the benefits of a behavioral intervention team.

11:00am – 11:15am

Break

11:15am – 12:15pm

Breakout Session #1

Title: Implementing an On-Campus Tiered Response Model: Lessons Learned During UC San Diego’s Inaugural Year – *University of California, San Diego*

Presenters: Lieutenant John Smart; Ashley Metoyer, LCSW; Jo Jo Lee, LPCC; Eduardo Caldera, LPCC; and Christian Gasca, LCSW

Location: Grand Ballroom A

This presentation discusses the development and implementation of a Tiered Response Model (TRM) at UC San Diego, focusing on several key considerations: establishing protocols and procedures for effective coordination between campus police and mental health professionals, implementing targeted campus training initiatives, and continuously evaluating and refining the TRM based on feedback and outcomes data. By integrating the TRM into existing mental health support systems, UC San Diego aims to enhance its capacity to respond compassionately and comprehensively to behavioral health needs, promoting a safer and more supportive learning environment for students.

Title: The Collective Responsibility and Priority of Student Mental Health: Fostering Collaboration with Healthcare Systems and Campus Partners – *California State University, Long Beach*

Presenters: Donna De Loera, LCSW; Graciela Lopez, ASW; and Lieutenant Carol Almaguer

Location: Grand Ballroom B

California State University, Long Beach (CSULB) instituted a commitment to a campus and community movement where student mental health is a collective responsibility and priority. CSULB launched a mental health strategic plan which included a collaboration between CSULB Student Health Services and University Police to create a co-response mobile mental health

team known as the Campus Assessment and Stabilization Team (CAST). Through the review of unique case studies, our collaboration with on- and off- campus resources, and our step up/step down referral process for higher risk cases between CAST and campus case managers, we will discuss lessons learned and how we are contributing to a collective responsibility for student mental health on our campus.

12:15pm – 1:00pm **Lunch**

1:00pm – 2:00pm **Breakout Session #2**

Title: Officer Engagement and Building Credibility and Trust – *Oregon State University*

Presenters: Reiman Abakar, Chris Bush, and Javier Ortega

Location: Grand Ballroom A

The OSU Assist Mobile Crisis Team has been active at Oregon State University for almost two years. The OSU Assist program is not housed within the Public Safety Department, but instead within the Office of the Dean of Students. This session will focus on strategies used to build relationships with public safety and law enforcement colleagues, relationships the Mobile Crisis Team continues to build with county mental health agencies, and how the Team utilizes data collection and assessment to inform its ongoing operations and training needs.

Title: A Crisis/Mental Health Threat Assessment Co-Response Model and Funding Opportunities – *University of Southern California and Chaffey College*

Presenters: Rick Ornelas, DBH, MSW and Rosemary Alamo, DBH, MSW, LCSW, PPSC

Location: Grand Ballroom B

This presentation will provide a comprehensive understanding of the Chaffey College Higher Education Assessment Team (HEAT) model. This unique approach combines mental health

professionals with law enforcement in a co-response strategy. We'll explore the model's origins, the extensive research that underpins it, and its successful implementation. The presentation will detail the internal and external processes, the key partnerships, and the roles of the various professionals within HEAT. Attendees will gain insights into the HEAT model, the case triage process, effective methods for addressing safety and mental health concerns in educational settings, and available funding opportunities. We'll also highlight the benefits of its academic partnership with USC Suzanne Dworak-Peck School of Social Work, which enriches its research and enhances the quality of its interventions. Lastly, we'll underscore the importance of culturally appropriate practices in ensuring interventions are responsive to people's diverse backgrounds and needs, fostering an inclusive and supportive campus environment.

2:00pm - 2:15pm

Break (Refreshments provided)

2:15pm - 3:15pm

Breakout Session #3

Title: Utah's Innovative Response to Managing After-Hours Mental Health Crises on University Campuses - *Southern Utah University, University of Utah, and Utah State University*

Presenters: Colin Rogers, LCSW and Torrence Wimbish, PhD, CMHC

Location: Grand Ballroom A

After-hours campus crisis services are an important and impactful component of the mental health treatment ecosystem for higher education throughout Utah. While still relatively new, some important insights have been gained. In this presentation, participants will learn why it's important to have an after-hours crisis response on campuses and why after-hours crisis services are relevant to student safety. Participants will also be able to identify current gaps in after-hours crisis support for students, as well as gain an overview of three different after-hours crisis response programs/models from three higher education institutions.

Title: Boundary Setting with the BHCST: Continuing to Define (and Redefine) our Relationship with Campus Partners

Presenters: Rafiah Prince, PhD, LCMFT; Zach Pocchia, LGPC; and Jarron Jackson

Location: Grand Ballroom B

This presentation will focus on the Johns Hopkins Behavioral Health Crisis Support Team (BHCST), the first 24/7 campus-based, co-responder, mobile crisis team, and the team's continued efforts to set, negotiate, and renegotiate boundaries with campus partners. We will first examine critical partnerships with public safety, student support services, the University's counseling center, and community partners. We will then share how these key relationships changed and evolved as the program expanded, lessons learned along the way, and strategies to build collaborative relationships. We will conclude by providing a case example of how all these systems came together to support a student in crisis.

3:15pm - 3:30pm

Break

3:30pm - 4:30pm

Panel Discussion

Title: Breaking Down Silos

Panelists: Amarjit Kaur, LCSW; Jessica Mitchell-Corsino, PsyD; Tiffany Spaulding Wrona, LCSW; Thomas Locke von Hemert, MA; and Lieutenant Ruben Villegas

Location: Grand Ballroom B

5:00pm - 7:00pm

Mixer at Eureka Restaurant and Bar - SDSU South Campus Plaza

Friday, July 19

8:00am – 9:00am **Hot Breakfast Buffet**

9:00am – 10:30am **Keynote Presentation**

Title: Bark vs Bite: Operational Threat Assessment Frameworks

Presenter: Manny Tau, PsyD

Location: Grand Ballroom B

“Nothing is easier than to denounce the evildoer; nothing is more difficult than to understand him.”—Fyodor Dostoyevsky, 1866. Crises that involve a potential threat of violence task our abilities to differentiate between those who make threats and those who pose a threat to self and/or others. Multiple operational behavioral frameworks will be presented to facilitate and enhance abilities to assess a threat potential for targeted violence and its related dynamics (e.g., triage approach, aggressor continuum, pathways, behavioral trajectories). Targeted violence is not an event, it is a process.

10:30am – 10:45am **Break**

10:45am – 12:00pm **Round Table Discussion: Where Do We Go From Here?** – Grand Ballroom B

12:00pm – 1:00pm **Closing Remarks** – Grand Ballroom B

Keynote Speaker Bios



Maria Luz Martinez, PhD, LCSW

Dr. Maria Luz Martinez is a clinical psychologist and a licensed clinical social worker. She supervises the Los Angeles County Department of Mental Health School Threat Assessment Response Team (START), which provides threat assessment, intervention, and risk management for students of all ages at risk for targeted school violence. Dr. Martinez supervises and coordinates program activity in partnership with educational and law enforcement agencies and is also a Threat Assessment Consultant for Chaffey College Higher Education Assessment Team. Dr. Martinez is a member of LA County's Mental Health Alert Team (MHAT), which provides the mental health response to barricades and SWAT call-outs for the Los Angeles County Sheriff's Department and other law enforcement agencies in Los Angeles County. She is a member of LA County's Special Prevention Unit (SPU), which works with local and federal law enforcement agencies in managing high-profile persons of concern. Dr. Martinez also provides consultation on threat assessment cases to private corporations and security firms.

Dr. Martinez has been featured on HBO, 20/20, CBS National News, Univision, and KPFI. She is published in the Threat Management Journal, and is a member of the Association of Threat Assessment Professionals, California Association of Hostage Negotiations, InfraGard, California Psychological Association, and National Association of Social Workers.



Detective Kenneth Mead, MS

Detective Kenneth Mead retired from the Las Vegas Metropolitan Police Department in 2023 after nearly 26 years of service. His assignments included patrol, field training officer, gang investigations, counterterrorism, FBI Joint Terrorism Task Force, academy instructor, and the program coordinator for LVMPD's Threat

Assessment Program for Targeted Violence (TAP). Additionally, he was the terrorism liaison to the Nevada legislative session in 2022-2023 and instituted the LVMPD department policy and procedure on the use of high-risk protection orders.

Detective Mead has a BA in Abnormal Psychology, MS in Criminal Justice, and a Post-Graduate Certification in Forensic Psych. Detective Mead was an active member of the Allegiant Stadium Threat Committee, a consultant for the IACP Mass Violence Advisory Initiative and the Institute for Intergovernmental Research, and he regularly coordinates with the NFL and UFC on threat cases in southern Nevada. Detective Mead holds the Sergeant at Arms Board Member position within the Association of Threat Assessment Professionals (ATAP) Desert Southwestern Region for the 2023-2025 term. He has coordinated projects with the National Policing Institute, Gun Violence Research Consortium, as well as national working groups on the use of "red flag laws" in the United States.

Detective Mead was certified as a Threat Management Coordinator with the FBI Behavioral Analysis Unit 1 (Terrorism and Targeted Violence). In January 2024 he was hired by the Department of Homeland Security, and he also serves as the Regional Prevention Coordinator for Terrorism and Targeted Violence for Nevada and Arizona.



Manny Tau, PsyD

Dr. Manny Tau is a clinical and forensic psychologist who specializes in threat assessments and active threat management. He is a Certified Threat Manager by the Association of Threat Assessment Professionals, and his expertise as a threat management consultant has been extensively utilized throughout the

United States. Dr. Tau works with many recognized federal, state, county, city, and private organizations in the development of violence prevention programs and the implementation of Threat Management Teams. He also provides expert consultation and testimony for attorneys in the labor and employment, civil, criminal and family law arenas. Dr. Tau has over 25 years of experience performing threat assessment and threat management services in the private and public sectors, including support of law enforcement agencies and professional security firms.

Dr. Tau has provided many trainings related to threat assessments and threat management, including seminars/trainings for the California Bar Association, the Association of Family and Conciliation Courts, the Supreme Court of Nevada, the Orange County Intelligence Assessment Center, the San Diego Sheriff's Department Threat Assessment Group, the Association of Threat Assessment Professionals Annual Threat Management Conferences, and the Federal Bureau of Investigation. He has appeared in newsprint, radio, television and Internet media. Dr. Tau was also an invited TED Talk speaker for TEDx Mission Viejo in October 2016. More information can be found at NoThreat.com.

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